

PERSONAL HEALTH INFORMATION ACT

Know Your Health Information Rights

Manitoba's **Personal Health Information Act (PHIA)** allows you to see or get a copy of your personal health information with limited exceptions. PHIA also requires health-care providers and facilities to collect, use and disclose your health information for purposes allowed under PHIA, such as to provide you with health care.

PHIA gives you the following access to information and privacy rights:

Know why your personal health information is collected

When health-care providers collect your health information from you, they must take reasonable steps to explain the purposes of the collection.

Ask to see or get a copy of your personal health information

You can make a request for access to see or get a copy of your personal health information. Speak to a member of your health-care team if you wish to request access to your health information.

Ask that errors be corrected

If you believe that your personal health information is inaccurate or incomplete, you can ask your health-care provider or facility to correct it.

Have another person exercise your rights

You can authorize another person to exercise your health information rights on your behalf, if you wish. For example, you can authorize another person (in writing) to obtain a copy of your personal health information on your behalf.

Opt out of your information being shared for charitable fundraising

If you have received care from a hospital, personal care home, health-care facility or health services agency, your name and mailing address may be disclosed to its affiliated charitable fundraising foundation. You have the right to object to this disclosure and opt out of having your information shared.

Opt out of your information being shared with religious organizations

If you are receiving care in a hospital or personal care home, the facility can share your name, general health status and location in the facility with a representative of a religious organization. You have the right to object to this disclosure and opt out of having your information shared.

Make an access or privacy complaint

If you have a concern about getting access to your personal health information or if you have a concern about the privacy of your information, you can contact Manitoba Ombudsman. The ombudsman has authority to investigate access and privacy complaints under PHIA.

Where to find more information about your rights and PHIA

www.ombudsman.mb.ca/info/phia.html
www.gov.mb.ca/health/phia/index.html

